



Centre Support Pty Ltd

Ph: 1800 440 102 Fax: 1800 308 029

SERVICE AGREEMENT

Upfront payment – Service Agreement

I/We acknowledge that the bank account or credit card details we provide have been verified against a recent bank statement to ensure accuracy. If uncertain I/We have contacted the financial institution. We authorise:

- Centre Support to verify details of my/our account with my/our financial institution
- the Financial Institution to release information allowing Centre Support to verify my/ our account details

I/We acknowledge that it is my/our responsibility to ensure there are sufficient cleared funds in the nominated account to enable the payment to be honoured. If there are insufficient funds available, I/We authorise Centre Support to attempt to reprocess any unsuccessful payments, and acknowledge that:

- Centre Support will not be held responsible for any fees and charges that may be charged by my/our financial institution
- I/We are responsible for any fees and charges associated with each unsuccessful payment deduction plus any financial institution charges and collection fees, including any solicitor fees and collection agent fees appointed by Centre Support.

I/We acknowledge that Centre Support must provide 14 days notice if proposing to vary the terms of the payment arrangements.

Centre Support will keep information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim relating to an alleged incorrect or wrongful debit, or otherwise required by law.

I/We acknowledge that Centre Support products are non-refundable except in circumstances provided for under Australian Consumer Law.

Monthly payment – Service Agreement

I/We hereby authorise Centre Support Pty Ltd (ABN: 29 132 937 538) (Centre Support) to make periodic deductions according to the terms and conditions indicated on the front of this Payment Authority.

After I/we have successfully made 12 monthly payments under the Payment Authority, I/ We authorise Centre Support to continue deducting the payment amount agreed on the front of this payment form on a month by month basis until I/we terminate the monthly payments by emailing admin@centresupport.com.au or mailing Centre Support at PO Box 3378 Bangor NSW 2234. I/we understand that Centre Support will acknowledge receipt of, and action any instructions to terminate the agreement within seven business days of receiving our written instructions, and that it is my/our responsibility to follow up with Centre Support if we do not receive a response.

I/We acknowledge that the bank account or credit card details we provide have been verified against a recent bank statement to ensure accuracy. If uncertain I/We have contacted the financial institution. We authorise:

- Centre Support to verify details of my/our account with my/our financial institution
- the Financial Institution to release information allowing Centre Support to verify my/ our account details

If we change account or credit card numbers during the life of the Agreement, I/we agree to advise Centre Support by email or mail of the new account or credit card numbers.

I/We acknowledge that it is my/our responsibility to ensure there are sufficient cleared funds in the nominated account every month to enable the payment to be honoured. If there are insufficient funds available, I/We authorise Centre Support to attempt to reprocess any unsuccessful payments, and acknowledge that:

- Centre Support will not be held responsible for any fees and charges that may be charged by my/our financial institution
- I/We are responsible for any fees and charges associated with each unsuccessful payment deduction plus any financial institution charges and collection fees, including any solicitor fees and collection agent fees appointed by Centre Support.

I/We acknowledge that Centre Support must provide 14 days notice if proposing to vary the terms of the payment arrangements.

Centre Support will keep information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim relating to an alleged incorrect or wrongful debit, or otherwise required by law.

I/We acknowledge that Centre Support products are non-refundable except in circumstances provided for under Australian Consumer Law, and I/We must make 12 monthly payments.