

Information for early childhood education and care professionals

Are you concerned about a child's safety and wellbeing?



Report to Child Safety

If you have formed a reasonable suspicion that a child has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse, and there is not a parent willing and able to protect the child from harm, call Child Safety.

Brisbane: 1300 682 254

South East Queensland: 1300 679 849

South West Queensland: 1300 683 390

North Coast: 1300 703 921

North Queensland: 1300 706 147

Central Queensland: 1300 703 762

Far North Queensland: 1300 684 062

Child Safety After Hours Service Centre:

1800 177 135 or 3235 9999

Refer to Family and Child Connect

If you are concerned about a child, but you do not believe your concern meets the threshold for reporting to Child Safety, refer the child's family to Family and Child Connect. The family must give their consent to be referred for help.

Call 13FAMILY or 13 32 64.

Child Protection Guide

Use the online guide to help you decide whether to report to Child Safety or refer to Family and Child Connect.

Go to www.communities.qld.gov.au/childsafety/protecting-children

You can also discuss concerns with your work colleagues.