

# Grievance

*We take any complaints you may have about your child's education and care very seriously.*

*We want you to know that we have a complaints procedure which will ensure your complaint is investigated thoroughly in a fair and confidential way.*

*So if you have a complaint that you can't resolve, please contact the Nominated Supervisor to ensure we can address your concerns as soon as possible.*

*If possible please also complete a Complaint Form which is available from the Family Resource area to assist the investigation.*



Policy

Procedure

Practice

Reflection

Training

Families

Check

FOYER

NQS 7.1.2 Management systems

Centre Support

[www.centresupport.com.au](http://www.centresupport.com.au)

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QA1

QA2

QA3

QA4

QA5

QA6

QA7