Partnership with families
20th July to 24th July 2020

Dear Families,

As a part of the continuous improvement required by the National Quality Standard, this week we are:

* reviewing the way we interact with children, families and community members to ensure it’s always professional, respectful and in line with our Code of Conduct/Ethics and philosophy. If you have any feedback about your communication or interactions with staff please feel free to share them. You can always speak with me confidentially if you wish
* reviewing our National Quality Framework Policy**.** A summary follows:

**National Quality Framework Policy**

We are covered by and value the National Quality Framework which includes the My Time Our Place Learning Framework (MTOP), the National Education and Care Law and Regulations, and the National Quality Standard covering seven Quality Areas:

1. Educational program and practice

2. Children’s health and safety

3. Physical environment

4. Staffing arrangements

5. Relationships with children

6. Collaborative partnerships with families and communities

7. Governance and Leadership

Services are assessed and rated on their performance. Rating levels include excellent, exceeding, meeting, working towards and significant improvement required.

We are committed to the continuous improvement of our practices and seek and value input from families and our community, including in respect of our Quality Improvement Plan.

There is a copy of the policy near the sign in/out sheet. Please take a moment to read it.

We value any feedback you may have.

Nominated Supervisor