Partnership with families  
7th September to 11th September 2020

Dear Families,

As a part of the continuous improvement required by the National Quality Standard, this week we are:

* ensuring everyone who works, volunteers or studies at the Service is aware of the requirements under child protection laws to identify children who may be being abused or neglected, and to report these cases of child abuse or neglect to relevant authorities. If you have any questions about our child protection practices please feel free to discuss them with me
* reviewing our Child Protection Policy.A summary follows:

**Child Protection Policy**

The Approved Provider, Nominated Supervisor, employees, volunteers and students will:

* be trained in their child protection obligations so they can confidently
  + identify indicators of abuse
  + manage disclosures or suspicions of abuse/neglect
  + report abuse/neglect to relevant authorities including any made involving employees, volunteers, students
  + prepare accurate records to assist investigations and store them securely
* always take anything a child says seriously and follow up their concerns
* maintain the confidentiality of all parties involved in an investigation
* keep their child protection clearance current (eg working with children check) unless exempted under the law.

There is a copy of the policies near the sign in/out sheet. Please take a moment to read it.

We value any feedback you may have.

Nominated Supervisor