



Reporting Child Abuse Fact Sheet

June 2018

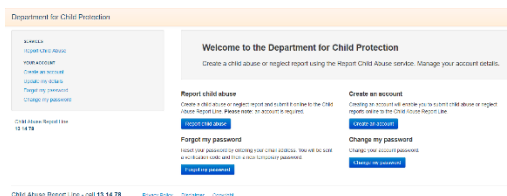
Online Reporting System

When to use the online reporting system

All serious concerns must be reported via the Child Abuse Report Line (Ph: 13 14 78) **and must not be submitted via eCARL**. Serious concerns include when you suspect a child or infant is in imminent or immediate danger of:

- serious harm
- serious injury
- chronic neglect
- or when a child is in care of the department and you suspect they are being abused or neglected.

Mandated notifiers may use the online child protection reporting system to report less serious concerns. To access the system go to: www.reportchildabuse.families.sa.gov.au.



To make a report you must register and login to the online reporting system.

For help, see the [instructions for using the online child protection reporting system \(PDF 274KB\)](#).

Correctly preparing for submitting notifications

See [preparing to report suspected child abuse or neglect](#) for details on what to provide in a report.

Correctly submitting notifications

Online child protection reports are **not** automatically sent to the Child Abuse Report Line until they are **submitted**.

Reports that have not been submitted remain in a draft state and will not be assessed by the Child Abuse Report Line ie as it is assumed that you have not yet completed your report. If you are a mandated reporter your obligation to report has not been fulfilled until you submit your online child protection report.

To ensure you have correctly submitted your online child protection reports, please log in to the system and check.

All draft notifications will automatically be marked as cancelled/not required 21 days after this date. Notifiers will receive 2 email reminders after creating the draft notification.