



**Parental Interaction and Involvement in the Service Policy**

We:

- communicate with families in a variety of ways, and educators can assist families to access translation services and resources if needed
- take complaints seriously and will use our Grievance Procedure to investigate and action them
- encourage families to be involved in all aspects of our Service, including contributing to decisions about their child’s learning, and providing feedback on service operations like Policy, Procedure and Philosophy reviews
- help connect families with relevant parenting information and support
- have an ‘Open Door’ policy and welcome families at all times.

Do you have any feedback or comments about this policy? Please include below.

Educator’s Name	Educator’s Signature

**Week 11, 22 to 26 April 2024 – 6.1.1 Engagement with the service**