

6.1.3

Families are supported

Current information is available to families about the service and relevant community services and resources to support parenting and family wellbeing.



Week 13
6.5.2024

Section 9. Management vs Leadership

(Nominated Supervisor, Educational Leader, Room Leaders).

Room Leader

Aspect	Room Leader's Management Role	Room Leader's Leadership Role
Communication with Families	Manages and ensures that families receive timely updates on service operations and child progress through newsletters and parent portals.	Inspires confidence and trust among families through open and empathetic communication about their child's development and wellbeing.
Facilitation of Services	Coordinates the provision of information about local community services and resources available for parenting support.	Leads initiatives to deepen relationships with local community services and enhance their accessibility to families.
Staff Collaboration	Organises regular staff meetings to review and update service practices and community resource lists.	Cultivates a collaborative team environment that actively engages in improving family support practices.
Policy and Procedure Management	Ensures all staff members are updated on and adhere to policies related to family and community engagement.	Leads the development and review of policies to ensure they are family-centred and promote inclusive practices.
Educational Support	Implements strategies and tools for educators to use in supporting families effectively, such as resource lists and training.	Encourages a culture of learning and development among staff that focuses on understanding and meeting family needs.
Quality Improvement	Manages the documentation and reporting of quality improvements and assessment outcomes to families.	Leads quality improvement initiatives by involving families in the feedback and decision-making process to enhance service delivery.

Week 13, 6 to 10 May 2024 – 6.1.3 Families are supported

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Section 9. Management vs Leadership

(Nominated Supervisor, Educational Leader, Room Leaders).

Educational Leader

Aspect	Room Leader's Management Role	Room Leader's Leadership Role
Communication with Families	Manages structured communication strategies to ensure families are well-informed about their children's learning and service updates.	Leads by example in building strong, trust-based relationships with families, ensuring open lines of communication.
Facilitation of Services	Coordinates the sharing of information on relevant local community services and parenting resources.	Champions community engagement by initiating and leading partnerships that enhance family support services.
Staff Collaboration	Sets up systems for staff to regularly update family engagement practices and share insights on effective communication.	Fosters a collaborative culture among staff, encouraging innovative approaches to family engagement and support.
Policy and Procedure Management	Oversees the implementation and adherence to policies that ensure compliance and support family engagement.	Actively involves in shaping policies that are responsive to family needs and promotes inclusive practices.
Educational Support	Implements educational programs and tools that assist families in understanding child development and educational outcomes.	Inspires educational excellence and continuous learning among staff to better support child and family wellbeing.
Quality Improvement	Manages documentation and feedback mechanisms to monitor the effectiveness of family engagement strategies.	Leads quality improvement discussions and encourages family participation to refine and enhance service provision.

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Section 9. Management vs Leadership

(Nominated Supervisor, Educational Leader, Room Leaders).



Nominated Supervisor

Aspect	Room Leader's Management Role	Room Leader's Leadership Role
Communication with Families	Organises and oversees systematic communication to ensure families are consistently informed about service operations and child development.	Leads by fostering a culture of open and transparent communication, ensuring families feel valued and understood.
Facilitation of Services	Manages the distribution of information about available community services and supports, ensuring it is accessible and comprehensive.	Champions the development of community connections that support family wellbeing and enhances service integration.
Staff Collaboration	Implements procedures for staff to follow in updating and maintaining family engagement and service quality standards.	Inspires a collaborative and inclusive team environment that values input and joint efforts in enhancing family support.
Policy and Procedure Management	Ensures all policies are up-to-date and clearly communicated to staff and families, maintaining compliance with regulations.	Leads the development and review of innovative policies that respond effectively to the evolving needs of families.
Educational Support	Sets up guidelines for educational staff to effectively convey information about child learning and development to families.	Encourages a proactive approach in educational leadership, fostering continuous professional development among staff.
Quality Improvement	Oversees the tracking and reporting of service improvements and compliance with the National Quality Standard.	Initiates and leads quality improvement processes that involve family feedback, aiming to enhance service outcomes.

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